



# HOW WE USE YOUR PERSONAL INFORMATION

## CHILDREN & YOUNG PEOPLE PRIVACY NOTICE

Head Office: Yorkshire House, Yorkshire Drive, Bradford BD5 8LJ.

Dx No. 11798 Bradford. [ybs.co.uk](https://www.ybs.co.uk)

Yorkshire Building Society is a member of the Building Societies Association and is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority. Yorkshire Building Society is entered in the Financial Services Register and its registration number is 106085.

All communications with us may be monitored / recorded to improve the quality of our service and for your protection and security. Calls to 0800 numbers are free of charge from a landline or a mobile. Calls to 03 numbers are charged at the same standard network rate as 01 or 02 landline numbers, even when calling from a mobile.

For large print, braille or audio communications please visit us in branch or call us on **0345 1200 100**.



# Children and Young People Privacy Notice

Hello! we're Yorkshire Building Society.

Wherever you see "we", "us" or "our" it means Yorkshire Building Society.

This guide explains how we collect and use information about you, so that we can provide you with our services.

## This document tells you:

- What information we collect
- How we collect it
- What we do with it
- How to get in touch if you have any questions.

## What information do we collect from you?

We collect:

- Your name
- Your address
- Your date of birth
- Your email address
- Your contact numbers
- Your nationality
- Who your parent or guardian is
- Identification documents (such as your passport and birth certificate).

## Where do we get your information from?

You provide us with information when you:

- Open an account with us
- Contact us (by email, post, telephone or in person).

Sometimes we receive information about you from other people. This could be your parents, guardian or a family member.

## Why do we collect and use your information?

We collect and use your information only when we have a good reason to. This can be because:

- We need it to provide you with our service
- We need it to follow the law
- We believe it's important for us and it's fair to you
- You've agreed for us to use it.

We use your information to:

- Make sure it's you
- Open an account with us
- Look after your account and make sure you can manage your money
- Send birthday greetings
- Enter you in competitions when you want to take part
- Keep your money safe and protect you from fraud
- Meet our legal obligations
- Help you when you contact us
- Keep you informed about products or services you have with us.

## Do we share your information?

We only share your information when we really need to so that we can do our job, or where the law says we have to.

## How long will we keep your information?

We will hold on to your information for as long as we provide you with a service, or for only as long as the law says we need to.

## What are your rights?

You have the right to:

- Know what we do with your information
- Get a copy of the information we have about you
- Correct your information if it's wrong
- Delete your information when it's no longer needed
- Stop us doing something with your information
- Move your information somewhere else (like another building society)
- Ask for a real person to check something instead of a computer.

You can ask your parents or guardian to help you do any of these.

## Data protection questions and complaints

If you have any questions or are unhappy about this document, how we use your information or any of your rights, you can contact our Data Protection Officer.

You can ask your parents or guardians to help you get in touch with us:

**By email:** [dpo@ybs.co.uk](mailto:dpo@ybs.co.uk)

**By post:** Data Protection Officer  
Yorkshire House  
Yorkshire Drive  
Bradford  
West Yorkshire BD5 8LJ

If you're still unhappy you can get in touch with the Information Commissioner's Office.

## Would you like to learn more?

For more information, please see our general Privacy Notice [here](#).